Richmond County School System Infinite Campus Parent Portal

The Infinite Campus Parent Portal provides families in the Richmond County School District online information about their child's achievement.

Navigate to the Infinite Campus Portal Activation Key Lookup.

1. Click on link https://campus.rcss-k12.org/campus//K12_Custom/cParent/index.jsp?appName=richmond

Enter your child's Social Security Number in the appropriate space with no dashes, then the child's date of birth in the appropriate fields. **NOTE:** Only one account per parent/guardian is needed regardless of the number of children attending our schools.

Infinite (Cam	Portal Activation Key Lookup
	Student SSN: 9999999999 (no dashes) Student Birthdate: Month: 1 Day: 1 Year: (4 Digit Year) Submit Reset

- 1. Click Submit.
- 2. The next screen provides the activation keys for all parents or guardians identified for the household. We recommend that you print or save this information on your computer. **NOTE:** If you have a parent, guardian, or other person not associated with your household included on this screen, immediately contact your children's school.
- 3. Click <u>Activate Your Parent Portal Account Now</u> to take you to Campus Portal for parents and student.

Infinite Portal Activation Key Lookup	Print, copy
Parent Portal Activation Key Lookup	or write down your
GUID: B5205AE8-5F49-43FB-B136-693B5 GUID: 351CE954-782E-40E3-A9FA-0293E	GUID
Activate Your Parent Portal Account Now	

Note: If you did not receive your activation key or if you have not provided the School System with a Social Security Number for your child, please contact your school for assistance.

4. A login screen will appear. Click on Help.

The previous process provided you with your activation key.

Infinite Campus	Transforming K12 Education®	
A CONTRACTOR OF	Campus Portal	
Usemame	Richmond County School System	
Password		
Sign In 狄		
	HELP A	
Problems logging in?		
If you have been assigned a Campus Port If you do not have an Activation Key, click	al Activation Key, click here here	
Tell me more!		
	2003-2013 Infinite Campus, Inc.	

5. Enter your Activation Key

Activating y	our Can	npus Por	tal accou	nt	Richmond County School System
Activating your C your Campus Po Activation Key	ampus Port Intal Activation	tal parent por on Key sent to	tal account is o you by your	easy. All you nee child's school.	ed is
1	-	-	-	-	}

6. If you entered the Activation Key properly, the following screen will display. Select a User Name and Password for your Portal account.

	Campus For
Campus Portal account creation successful!	Richmond County School Syste
Welcome Your Name Here you are now ready to create your Car name and password that you will use to access Campus Portal in the	mpus Portal account. You must enter a use future.
Username	
Password	
0%	
Verify Password	
Create Account	
10	

7. Click Create Account.

Campus Parent Portal Link

https://campus.rcss-k12.org/campus/portal/richmond.jsp?status=portalLogoff&lang=en

* Infinite Campus Mobile Application Infinite Campus has a mobile application available for both Android and IOS mobile operating systems

Parent or STUDENT Mobile App

A parent can download a mobile app to their smart phone if their phone uses iTunes, Google Apps or Amazon app store. The details for the parents on how to install, setup, etc are found in the Infinite Campus parent portal.

After a parent or student logs into their portal, they see this below their inbox:



They click on the "Get Your District ID" button and another page with ALL the details they need appears. Remind them that the username and password should be THEIR PARENT USERNAME and password. Students can also use this app on their devices but they should enter their STUDENT USERNAME and password.

	Anytime, anywhere access.
Assignments	Get your Campus Portal information when you want it from your mobile device.
Attendance Grades Grades Food Barvice Food Barvice	Step 1 Download the App Download the infinite Campus Mobile Portal application from any of the following app stores: Campus Stores Available on the App Store Coogle play
One Touch. Tons of Info.	Step 2 Launch the App and Enter in the District ID Select Setlings. Entor your District ID: KKTGVZ Select Go.
	Steep 3 Enter Portal Account to Sign In Enter your Campus Pointal usemame and password Select GorSign In
	Step 4 Get Assistance The best place to find help is on our mobile site and the FAQ page. There you will find helpful information and also information on submitting a support

LOGIN ISSUES

Parent password problems - at the parent portal login screen click the down arrow next to the orange help button. Enter the email address you have in your portal account. The system will send your user name and password to the email account on record. Each guardian must have a unique email - if two guardians have the same email this process will not work. Please contact your child's school if you have not provided them with an email address.

<u>For all other login issue please contact your child's school.</u>

	Campus Po
Username	Richmond County School Sys
Password	1
Sign In 🍑	
	HELP
Forgot your password? Forgot	your username? Problems logging in?
If you have been assigned a Camp If you do not have an Activation Ke	us Portal Activation Key, click here y, click here